



Programme Handbook MBA/Post Graduate Diploma/ Post Graduate Certificate

Faculty of Social and Professional Sciences (Business School)

Master of Business Administration 2023-24

(Studied in Danish)

Middlesex University London

Niels Brock

Contents

Introduction	4
Your Programme Handbook	4
Information in Alternative Formats	4
MyUniHub	4
The Middlesex University Regulations.....	5
Welcome to the MBA.....	6
Introduction to Niels Brock	6
Introduction to Middlesex University	8
Welcome from Middlesex Link Tutor.....	10
Welcome from the Niels Brock Link Tutor.....	11
Part One - Programme Details	14
Your Programme Team - Programme staff list and contact details	14
Learning and teaching methods	16
Assessment methods	17
Programme Structure Diagram.....	18
Language of the Programme	19
Programme costs	20
Your modules	20
Your Timetable.....	21
Teaching Schedule	21
Your Assessment.....	22
Your Programme Feedback Opportunities	22
Programme Voice Groups (PVG).....	22
Surveys.....	23
How your Programme is Quality Assured.....	24
Your Learning Resources.....	25
Middlesex Student website – UniHub	26
Niels Brock Student website - MITNIELSBROCK.....	27
Email.....	28
Your contact and personal details	29
Academic support	30
Academic staff.....	30
General Educational Guidance and Enquiries.....	30
Link tutors	31

Support services at Niels Brock.....	31
Student Office	31
Counselling.....	32
Tuition Fee Payment	32
Employability.....	32
Employability and your programme	32
Personal Development Planning (PDP).....	33
Careers Service and Student Counselling Services	33
Part Three - University Policies	34
Programme Regulations.....	34
Research Ethics	34
Assessment	36
Submission and receipt of coursework.....	36
Marking, second marking and moderation.....	36
Return of coursework	37
External Examiners.....	37
Assessment Feedback	38
Progressing on your Programme	38
Your Grades.....	38
Anonymous Marking Assessment Policy	40
https://www.mdx.ac.uk/__data/assets/pdf_file/0037/563599/anonymous-marking-assessment-policy.pdf	40
Certificates	41
Diploma Supplement	41
https://myunihub.mdx.ac.uk/web/home-community/myadminandfinances	42
Academic Integrity and Misconduct	42
Extenuating circumstances	43
Student Complaints and Grievance Procedure.....	44
https://www.mdx.ac.uk/about-us/policies (scroll to university regulations)	44
The Student Protection Plan	45
Health and Safety.....	45
APPENDIX 1: PROGRAMME SPECIFICATION FOR MBA.....	47
APPENDIX 2: MODULE NARRATIVES	47

Introduction

Your Programme Handbook

The purpose of this Handbook is to introduce you to your programme of study and to direct you to other general information about studying at Niels Brock and Middlesex University. The material in this document is as accurate as possible at the date of production; however, you will be informed of any major changes in a timely manner.

Your comments on any improvements to this handbook are welcome. Please put them in writing (an email will suffice) with the name of the Programme Handbook to the Academic Partnerships Operations Team (PartnerOps@mdx.ac.uk).

Information in Alternative Formats

This handbook can be found online at www.nielsbrock.dk and on MitNielsBrock (www.mitnielsbrock.dk).

If you have a disability which makes navigating the website difficult and you would like to receive information in an alternative format, please contact the MBA Programme Manager, Julie Keldsbo Rasvig (jkr@brock.dk) or the Academic Partnerships Operations Team (PartnerOps@mdx.ac.uk) at Middlesex University.

We can supply sections from this publication as:

- a Word document with enlarged type — sent by email or supplied on a memory stick
- printed copy with enlarged type
- printed copy on non-white paper

Other formats may be possible. We will do our best to respond promptly. To help us, please be as specific as you can about the information you require and include details of your disability.

MyUniHub

All information that you require to support your learning at Middlesex is available on [MyUniHub](#). This document highlights key elements that you should be aware of and should be your first point of call, however all information in this document is available on MyUniHub.

Important Information: Two-Factor Authentication (2FA)



In order to improve security at Middlesex University, 2FA has been introduced.

You will be asked to set up **2FA** to log in to any Microsoft 365 application. **2FA** provides an added layer of security on top of your username and password when you access university resources online. Once set up, it is easy to use and provides increased protection against cyber-attacks.

You will need to register for 2FA/password reset <https://aka.ms/setupsecurityinfo>

This will pop up on your screen when you try to log in, you just need to click 'More info Required' to start setting it up. Follow the on-screen instructions to register your security methods, if you are having trouble, please refer to <https://unihub.mdx.ac.uk/study/it/two-factor-authentication> for guidance/video of how to set up 2FA

The Middlesex University Regulations

As a student of Middlesex University you agree to abide by the [University Regulations](#) when you enrol and therefore you should read this handbook in conjunction with the Regulations which are available online at; <https://www.mdx.ac.uk/about-us/policies>

Some of the key regulations have been repeated on the [Study](#) pages on UniHub <https://unihub.mdx.ac.uk/study>.

Welcome to the MBA

Introduction to Niels Brock

Niels Brock – The Start of Danish Business Education

Niels Brock is named after one of the greatest Danish merchants of all time.

Niels Brock himself was known as a humble and honest tradesman who created a very successful business through trading and exporting clothing fabrics and processed foods to countries such as Norway, Sweden, Poland and Russia. Niels Brock was born in 1731 and passed away in 1802, leaving a sizeable amount of his great estate for the purpose of establishing a school of commerce that would provide education for young self-made businessmen. Niels Brock's business college was established in 1881 and quickly became a well-respected institution of higher education. It is the oldest business college in Denmark and was the beginning of the Danish business education movement.

Today Niels Brock is one of the largest educational institutions in Denmark with four specialist departments, approximately 20,000 full-time and part-time students and approximately 500 members of staff. Because of our great history, strong traditional values and our ability to continue developing our educational methods, we are able to attract the best and the most competent members of staff, which helps ensure the personal and professional growth of our students.

Our modern institution has a lot more in common with the old merchant and its namesake than one would think. What drove the old merchant were strong values and a passion for trade. He understood the significance of education both for the individual, and for society as a whole, and he had a strong international mind-set.

Today, educating skilled and honest businessmen and – women home and abroad is the paramount objective of our institution. We understand the importance of holding on to the good old values, and although Niels Brock develops constantly, we still hold the old merchant as an important role model for the modern institution.

- We are proud of our history and we know that with the name Niels Brock comes great responsibility
- We behave properly in all relations
- We are the preferred school of the corporate world, and we are professional
- We are global and enterprising.

At Niels Brock we adhere to the rules and norms of society and conduct ourselves with respect for natural resources and sustainability. We take the massive responsibility of dealing with and shaping young people very seriously. As the preferred school of the business world, Niels Brock listens to the educational needs of the companies and of society.

We acknowledge our social responsibility and do our utmost to meet the rising demand for vocational skills. The name Niels Brock is associated with innovation and pioneering – a label we constantly seek to live up to as a business school by being on the forefront on so many levels. E.g. through our international activities. Long before anyone began talking about internationalization Niels Brock Business College began its international activities.

Niels Brock is a self-governing institution domiciled in Copenhagen approved by the Minister of Education in accordance with the Act on Vocational Schools. Niels Brock Business College was founded by the Danish Society for the Advancement of Business Education in 1880. The Business College changed its name from Købmandsskolen to Niels Brock in 1991.

Mission

At Niels Brock we are ambitiously and constantly dedicated to developing and offering relevant education programs that:

- Ensure the right competences for the corporate world.
- Optimize the possibilities of the individual.

Vision

It is the Niels Brock ambition to be the most international and innovative business college in Denmark – renowned for our faculty and staff to professionally optimize and facilitate the learning process of our students.

Strategy Tool

Through the last 10 years, Niels Brock has been applying a strategy tool which enables us to update our strategy, to monitor development towards strategic goals and operative actions plans, and to involve employees in the strategy process on an annual basis.

Please contact Programme Manager Julie Keldsbo Rasvig (jkr@brock.dk) if you have any questions about your entitlements as a student.

Introduction to Middlesex University

Although you will enrol at and attend Niels Brock, the Master of Business Administration (MBA) is a Middlesex University programme and therefore you are a student of both. Within Middlesex University the programme is part of the Business School.

Being a Middlesex student means, in brief, the following:

- If you successfully complete the programme you will receive the Middlesex qualification of Master of Business Administration.
- You may attend the appropriate Middlesex graduation ceremony.
- The Master of Business Administration abides by Middlesex University Regulations which are available online at: www.mdx.ac.uk/regulations
- The assessment is set by Middlesex; however, all coursework is marked by staff at Niels Brock.
- You have access to the Middlesex student portal '[MyUniHub](#)'.
- You do not receive a Middlesex ID card
- You are not a member of the Middlesex University Students' Union

This list is not exhaustive and therefore please contact the Academic Partnerships Operations Team (PartnerOps@mdx.ac.uk) if you have any questions about your entitlements as a Middlesex student.

The following are also important documents which relate to the academic relationship between Niels Brock and Middlesex University:

- **The Memorandum of Co-operation.** This is the formal agreement between Middlesex University and Niels Brock on the delivery of the Programme. The Memorandum, among other things, sets out the responsibilities of both Niels Brock and Middlesex University. In brief these include:

- **Admissions**

The admission requirements for the programme shall conform to the University's general entrance requirements and any requirements specific to the programmes. The admission of students shall be undertaken by Middlesex and Niels Brock.

➤ **Enrolment**

Students accepted for the Programme shall be enrolled as students of the University and of the Faculty. They shall be subject to normal rules and regulations of both institutions, except where they are overridden by the provisions of the Memorandum of Co-operation

➤ **Tuition**

Tuition shall be provided by the Faculty in accordance with the franchised programme and arrangements as described in this programme handbook and subject to the approval of the University, exercised through the Executive Dean of the Faculty. The University shall give prior approval for all tutors used on the programme

➤ **Learning Resources and Support Services**

Please see Part Two on page 25 for information on Learning Resources and your Support Services

➤ **Programme Management and Monitoring**

Please see page 24 and page 39 on the Monitoring and Quality assurance of your Programme

➤ **Assessment**

The assessment of students on the Programmes shall be the responsibility of the Master of Business Administration University's Assessment Board and shall be subject to Middlesex University Assessment Regulations – Please see the University Regulations.

➤ **Complaints**

Please see page 26 on Complaints

Welcome from Middlesex Link Tutor

Welcome to the MBA at Middlesex. It was one of the first MBA programmes developed in the UK and has been offered successfully for over thirty years. However, we continue to update our programme to the evolving world of management and post graduate employability. Today our MBA programme competes with the best in the field, and its students find employment both internationally and across the business spectrum.

We hope that your experience will be fulfilling and enjoyable.

An MBA is a serious commitment in terms of time and money. How much you get out of the programme depends on how much you put in, in terms of contributing, listening and responding to the contributions of others, and in terms of relating material considered on the programme to your previous experience.

While staff will be clear about what you are expected to prepare, you will be expected to manage your time so as to make the most of your skills and personality. The programme is intensive and interactive and therefore we expect all students to keep up regular attendance.

The Link Tutor is there to support and advise you on academic matters as you progress through the MBA. We look forward to working with you and helping you achieve your learning and career objectives.

Welcome from the Niels Brock Link Tutor

I take this opportunity to welcome you to Niels Brock and, more specifically, to the Faculty of Executive Education. The Faculty offers the Master of Business Administration (MBA) in collaboration with Middlesex University.

The Master of Business Administration (MBA) is exciting and challenging, but also very rewarding. It will require great diligence from you if you are to achieve a high level of success. The priority of our academic and administrative staff is to help you to produce your best work; to gain as much as possible from your courses and to obtain the qualification you are seeking with the goal of enhancing not only your career, but also your personal development. At Niels Brock we will do all we can to make your experience here both enjoyable and rewarding. We are happy to help at any time.

I hope you will find your programme an enjoyable learning experience.

Best wishes

Charlotte Forsberg

Programme Director and Link Tutor Niels Brock Executive

Academic Calendar

The Middlesex Academic calendar can be found at:

<https://unihub.mdx.ac.uk/student-life/important-documents>

September 2023

- 25 New student induction week commences
- 29 Teaching starts for autumn term

October 2023

- 16-22 closed for Autumn break

December 2023

- 16 Last day of teaching in the autumn term

December 2023 / January 2024

- 20-02 Middlesex University closed for Christmas vacation
- 21-01 Christmas Vacation Niels Brock

January 2024

- 3 Middlesex University re-opens after Christmas
- 2 Niels Brock re-opens after Christmas
- 19 Teaching starts for winter term

February 2024

- 12-18 Winter Vacation

March/April 2024

- 24-01 Easter vacation
- 6 Last day of teaching in the winter term
- 19 Teaching starts for spring term

May 2024

- 6+27 Bank Holiday (UK)
- 10 Bank Holiday (Kr. Himmelfart)
- 20 Bank Holiday (2. Pinsedag)

June 2024

MBA 2023-24

5	Bank Holiday (Grundlovsdag)
13	Publication of module results for taught modules
22	Last teaching Spring Term

August 2024

17-25	Deferred /reassessment examinations
31	Bank Holiday (UK)

September 2024

8 (5pm)	Publication of module results for taught modules
10 (5pm)	Publication of progression decisions
30	Deadline for dissertation submissions

Student attendance dates 2023-24

26 Sep - 16 Dec (12 wks)	(new students)
29 Sep – 16 Dec (12 wks)	(returning students)
19 Jan – 5 Apr (11 wks)	(new and returning students)
	19 April-22 June (10 wks) (returning students)

Learning Framework Term Dates

Autumn Term	29 Sep – 16 Dec 2023	(12 learning weeks)
Winter Term	19 Jan - 5 Apr 2024	(12 learning weeks)
Spring Term	19 Apr - 22 Jun 2024	(11 learning weeks)
Summer Term	1 Jul - 20 Sep 2024	(10 weeks)

Part One - Programme Details

Your Programme Team - Programme staff list and contact details

The following members of staff in Denmark are those who have a major input into your programme and you will be able to find most of these, as well as other important contacts listed in your Key Contacts on <https://nielsbrock.dk/videreuddannelse/niels-brock-executive/mba>.

Niels Brock Link Tutor

Charlotte Forsberg

Bispetorvet 1-3

1167 Copenhagen K

Telephone: +45 2321 4554

Email: cfo@brock.dk



Middlesex University Link Tutor

TBA

Middlesex University

The Burroughs

London

NW4 4BT

England

Email: [TBA](#)

Your Academic Team

Niels Brock Staff Name	Email
Anders Høiris	ahha@niels.brock.dk
Peter Nordgaard	peno@niels.brock.dk
Casper Engmark	case@niels.brock.dk
Tommy Kjær Lassen	tkja@niels.brock.dk
Mads Dahl-Larsen	mdah@niels.brock.dk
Peter Borup	pbor@niels.brock.dk
Jesper Schack Clausen	jsccl@niels.brock.dk
Christina Schack Clausen	ccla@niels.brock.dk
Ulla Byskov Kinnerup	ubk@brock.dk

Administration staff

Niels Brock Staff Name	Title	Email
Julie Keldsbo Rasvig	Programme Manager Student counsellor	jkr@brock.dk
Charlotte Forsberg	Institution link tutor	cfo@brock.dk
Lykke Kylesbech Holm	Librarian	lyh@brock.dk
Middlesex University London	Title	Email/ Telephone
Bejal Shah	Academic Partnerships Operations Officer	PartnerOps@mdx.ac.uk

Contacting staff: In case you need to discuss something with the MBA-admin-staff or module lecturer/tutor, you can do so in their office hours, which you will find in the respective module handbooks and outside their office doors. You can meet them outside office hours as well, but will need to send an email and set up an appointment. Similarly, for administrative issues you need to send an email first to the concerned staff explaining your problem/concern. Subsequently, you can fix an appointment to meet them. Please make sure you include your Middlesex student number in all correspondence.

Your Programme

The learning, teaching and assessment approaches used throughout your programme will encourage you to be actively involved in your learning and to co-operate with other students. We aim to give you prompt feedback on your learning as well as opportunities to reflect upon and learn from that feedback.

Teaching and Learning Plans

The teaching on your programme may involve a blend of campus, face-to-face and online learning. This will ensure you get the most out of face-to-face learning, access to campus facilities and support to strengthen the sense of belonging and community at the heart of learning. Online learning will only be encouraged where it clearly helps to strengthen on-campus, in person teaching and encourages you to develop skills as an independent learner. See guidance for 2023-24 at <https://www.intra.mdx.ac.uk/about-us/services/centre-for-academic-practice-enhancement/policy-bank>

Learning and teaching methods

You will be actively involved in a range of learning, teaching and assessment approaches as part of your programme. Such active approaches aim to put you at the centre of your learning so you are involved and engaged in all aspects of your assessment and learning. Your programme will require your active participation in learning activities and engagement with your fellow students both individually and collaboratively, working and learning with other students as part of a small group. Learning activities may also occur both within and outside the classroom.

Your learning will also be supported by technology. Increasingly your tutors will be using existing and emerging learning technologies to engage you in e-learning activities. Your programme will be facilitated using a variety of media and online tools (myUniHub, MITNIELSBROCK, podcasts, etc.) which will allow you flexible access to a diverse range of online resources, quizzes and learning materials as well as collaborative tools with which you can engage and learn with your peers. Not confined by the time and space

associated with traditional teaching methods you may take part in online discussions and learning activities from wherever you are studying. Your tutors will provide any support you may need whilst learning online.

By engaging with e- learning, you will also be developing skills which are essential for your learning and are also highly valued by employers. These include, but are not limited to: working flexibly, communication, understanding of IT, team working and creating shared understandings based on quality resources and access to global expertise.

Assessment methods

Assessment is an integral part of learning and you may hear it referred to as **formative** or **summative**.

Formative assessment is designed to give you feedback on your performance and how it can be improved. As a result, you will get detailed feedback on formative assessment but not a grade. Formative assessment is an important part of the learning process and has been shown to help students improve both their grades and their learning style.

Summative assessment is designed to measure the extent to which you have achieved the learning outcomes of a module and therefore the grade you will be awarded. Learning outcomes are the specific skills and knowledge that you are expected to demonstrate as a result of taking a module skills and knowledge that you are expected to demonstrate as a result of taking a module. Summative assessment should assess achievement of all learning outcomes in a secure, fair and accurate manner and on MBA this will mainly comprise of coursework, presentations, in-class tests and exams, although in some cases, other forms of assessment may also be appropriate.

Assessment may also involve self, peer or group approaches. For example, you may be asked to self-assess your own work, indicating where you feel you have clearly demonstrated your understanding and also identifying areas where you have room to improve. Assessment may also be a peer process where students, individually or as groups, offer feedback on one another's work. Group assessment may also be part of your

programme where part of the assessment requires you to demonstrate your ability to work as part of a group and possibly receive a group mark.

Please see the module narratives or your module handbooks for more information on the assessment for each module.

Programme Structure Diagram

Below are the part time programme diagrams for the MBA at Niels Brock. The programme has both a September and January entry point.

Part Time MBA – September Start

First Year

Term One (Autumn - Oct to Dec)

MGT 4802 Strategy & Innovation 20 credits

MBS 4801 Personal & Professional Development (PPD) 0 Credits-Pass/Fail

Term Two (Winter - Jan to Mar)

MGT 4804 Cross Cultural Management & Ethics 20 credits

MKT 4801 Global Marketing Management 20 credits

Term Three (Spring - Apr to Jun)

FIN 4801 Financial & Economic Analysis 20 credits

Second Year

Term Four (Autumn - Oct to Dec)

HRM 4821 Managing & Developing People 20 credits

Term Five (Winter - Jan to Mar)

MGT 4803 Operations & Supply Chain Management 20 credits

Term Six (Summer - Jun to Sep)

MBS 4816 Business Transformation Project 60 credits

In addition to the core academic modules that cover the main business disciplines is the Personal and Professional development (PPD) module which enables learners to identify their strengths and areas of development in terms of leadership capabilities and wider personal and professional effectiveness. Sessions are also provided on Career and Personal Development (CPDs) to meet programme learning outcomes and enhance the recruitment potential of students. Students also have the opportunity of doing an optional consultancy project based around a short field trip; they will be expected to work in groups on a real organisational or sectoral theme consulting project whose goal is to develop integrative learning from the core modules.

Language of the Programme

The language of tuition for this programme is Danish. You will complete and submit all your assessments such as your coursework and exams in Danish. However, many of the learning materials on the programme, such as the text books, journals, electronic resources and module materials will be provided in English. There will be additional resources and local case studies that will be provided in Danish to supplement these.

Programme costs

The following course-related costs are not included in the fees, and you may be required to purchase these to complete the course. The costs are approximate and may change due to changes in pricing at the retailer:

- Mandatory Books (approx. DKK 12.000)
- Additional books and articles that you wish to purchase

Further details on specific additional equipment required which is not included in your fees can be requested from the Programme Manager.

Your modules

The MBA programme has nine modules:

Module
Strategy & Innovation (20 credits)
Financial & Economic Analysis (20 credits)
Managing & Developing People (20 credits)
Global Marketing Management (20 credits)
Cross Cultural Management & Ethics (20 credits)
Operations & Supply Chain Management (20 credits)
Business Transformation Project (60 credits)
Personal & Professional Development (Pass/fail)

You can find a list of the modules you are currently registered for within the My Learning area on the My Study page of myUniHub;

<https://myunihub.mdx.ac.uk/web/home-community/mystudy>.

You will be able to access associated learning materials (e.g. lecture notes), information on the learning aims and outcomes and assessment methods as well the schedule for assessment which will include deadlines for the submission of your assessment on MITNIELSBROCK.

Announcements for any of your modules will appear on MITNIELSBROCK so you should log in and check each module regularly.

Your Timetable

The timetable is finalised before each module but once this is done you can access your personal timetable from MITNIELSBROCK.

You are allocated to timetabled lectures, seminars, workshops etc. based on your module registrations. If your timetable is incomplete or you are unable to view it then please contact the MBA-admin.

Teaching Schedule

Timetables are available online at MITNIELSBROCK. Any changes to your timetable will be notified to you by the Niels Brock administration team.

Your Assessment

Assessment schedule

Assessment schedules will be available on MITNIELSBROCK for your programme. Please check these regularly.

Your Module Lecturer will be more than happy to assist you with any queries you may have about assessment of a particular module.

IMPORTANT: Assessment deadlines do occasionally change and while every effort has been made to ensure dates are correct at the time of publishing you should check your email and MITNIELSBROCK on the Niels Brocks website to ensure that you are aware of any changes.

Your Programme Feedback Opportunities

During your studies, you will be given opportunities to provide feedback on your experience, below are the ways in which you can do this.

Programme Voice Groups (PVG)

The Programme Voice Groups are a forum in which students (through the Student Voice Leaders) and staff can constructively discuss areas of good practice as well as areas needing improvement, with the collective aim of enhancing the student experience. Student Voice Leaders will not be penalised for raising issues at a Programme Voice Group.

Each year of every programme is represented by a [Student Voice Leader](#) – a student who is elected to work with students and academic staff to get feedback on what is good and what needs improving on your programme. They represent you and make students' voices heard, collaborating with academic staff to create the best possible student experience. The dates of the Programme Voice Groups meetings are available at MITNIELSBROCK. Minutes and actions from previous Programme Voice Groups should be made available to you through MITNIELSBROCK. Further guidance can be found here: <https://unihub.mdx.ac.uk/student-life/your-voice/become-a-student-voice-leader>

You can find your student representatives online on your MitNielsBrock pages.

Further guidance can be found here: <https://unihub.mdx.ac.uk/student-life/your-voice/become-a-student-voice-leader>

Meeting dates

Niels Brock will confirm the exact dates of the Programme Voice Group meetings at the start of the academic year. PVGs are held once every term. The meetings take place each year in November, March and May.

Minutes and actions from previous PVGs should be made available to you through Niels Brock. Further guidance on the PVG can be found here:

<http://unihub.mdx.ac.uk/your-middlesex/your-middlesex-your-voice/student-feedback/programme-voice-groups>

Surveys

Throughout your time at Niels Brock you will be asked to complete several surveys that request your feedback on your programme or modules. The aim of the surveys is to gather your feedback to make improvements to current and future cohorts of students, and enhance the quality of your experience. You will be informed about the exact details of these emails during the academic year, however one way we do this is through the email or online via MITNIELSBROCK. During your studies, you will be asked to complete the surveys listed below;

Programme Feedback – This survey provides data on student satisfaction during their programme of study. This survey is completed by all students, and asks questions based on your overall student experience on your programme. This survey is anonymous and is managed by Middlesex University's Academic Quality Officer. You will be asked to complete the survey in term 2 of each year.

Module Feedback – Most students, at different stages in their programme, will be asked to complete a survey for each of their modules. These are short online surveys that usually take place in term two, and provide module leaders an opportunity to consider and implement your feedback to improve the modules available on you programme. You will be asked to complete module feedback surveys throughout your programme.

How your Programme is Quality Assured

You may have not heard the terms 'quality assurance', 'academic quality', 'academic standards' before and now you have you may think they have nothing to do with you, however these terms are important to you and your programme. Full details on what we do can be found [here](#).

The Office for Students (OfS) is the statutory regulator of higher education in England, working in the interests of students and prospective students from all backgrounds. The QAA is an independent agency appointed by the OfS as the designated quality body which is responsible for upholding the academic quality and standards of all universities and colleges in the UK. The QAA produce the [UK Quality Code](#) which outlines the key expectations and practices placed on all UK Higher Education providers. In particular, there is specific guidance on how institutions should manage partnership arrangements, such as the programme you are now enrolled on. [Quality Assurance Agency for Higher Education \(QAA\) UK Quality Code, Advice and Guidance: Partnerships](#)

The QAA also review higher education providers (including Middlesex) to ensure that it is operating in line with the Quality Code and providing the best academic experience for its students.

You can learn about what the OfS does for students at: <https://www.officeforstudents.org.uk/for-students/what-the-ofs-does-for-students/>

You can also learn more about Quality Assurance at: <http://www.qaa.ac.uk/quality-code>

The Student Protection Plan

One of the Middlesex University core values is 'We put students first'. We have a regulatory framework to support student continuation of study. The Student Protection Plan covers an assessment of the range of risks to the continuation of study for our students, and the measures put in place to mitigate those risks, arrangements for refund and compensation. Full details of the Student Protection Plan are available [here](#)

Part Two - Resources and Support Available

Resources

Your Learning Resources

Middlesex Library Resources

Even though you do not attend a Middlesex University campus you still have access to resources and services provided by the University.

A specific Library Subject Guide is available for your institution to assist you, and includes links to useful resources to help with your research and presentation of work for assessment. Please go to libguides.mdx.ac.uk to select your institutional guide.

Please refer to UniHub for full information about the [library](#) and learning resources available to you: <https://unihub.mdx.ac.uk/study/library>

Niels Brock Learning Resources

The Middlesex University MBA Programme is accommodated within the Bispetovet Building (BISP)

Niels Brock Faculty of Executive Education provides a modern, comfortable learning environment conducive to study at graduate level and comprises:

- Classrooms/seminar rooms
- Group Session Room
- Internet access, printer and copier
- Student Lounge

Libraries

Niels Brock offer MBA students access to our library. The Niels Brock library is located at Bispetovet 1-3 ground floor). As well as books for reference and loan the library holds resources such as access to databases, journals, etc.

During Induction and Enrolment Week all students will have a library induction scheduled to introduce these resources. During this time, you will have a chance to meet library staff and ask questions.

In addition to the library facilities at Niels Brock MBA students have access to research libraries at Copenhagen Business School, universities and all public libraries in Denmark.

Library opening hours: 9 am-2pm or afterward by appointment.

Induction: A special comprehensive Induction programme will include intro-session to the library. You will be introduced to the OPAC, the databases and their access to other libraries collections via www.bibliotek.dk (a database providing access to all open libraries in Denmark via interurban lending).

- Skills session: Special sessions will be provided based on documented or experienced needs, basis, e.g. advanced academic writing and referencing, teaching/learning styles, IT learning platforms, databases, etc.

Staff in the library can offer assistance with using library facilities, basic IT advice and advice about how to access online resources.

Middlesex Student website – UniHub

One of your primary sources of Middlesex information is the student website **UniHub**; <http://unihub.mdx.ac.uk> which can be accessed on and off campus. The site has the latest news and events from around the University along with important regulations and policies that you should be aware of. This website is your first port of call for all general Middlesex information although some of the most important items are included in this handbook.

The site also has a password protected section **myUniHub** (accessed from the UniHub home page). Here you can view personalised information on your studies such as your **grades, programme information and MU electronic learning resources** as well as undertake most administrative tasks such as **enrolling** and **updating personal details**.

Login details for myUniHub

Your login details to access the personalised areas of UniHub are:

- **Username:** The username is your IT User ID which is the five or six letter and number code found in your welcome email or provided to you by Niels Brock
- **Initial password:** Your password will be sent in a separate email at the same time that you receive your User ID. You can change it after you've first logged on in the 'Register to Change your Password' tab.

If you have any problems accessing myUniHub please contact UniHelp:
<http://unihub.mdx.ac.uk/unihelp>

Niels Brock Student website - MITNIELSBROCK

In addition to the information that is found on UniHub, you should also view the Niels Brock website (www.nielsbrock.dk) for information on the support and local activities the Institution offers. You will also be required to use the Niels Brock Virtual Learning Environment, MITNIELSBROCK, accessed from Niels Brocks homepage. MITNIELSBROCK will be the main source of information for your learning materials and finding out about your assessment requirements.

MITNIELSBROCK

Niels Brock will provide you with access to the local Virtual Learning Environment, MITNIELSBROCK.

Your lecturer will upload all relevant material concerning the module to this platform and you will have access to MITNIELSBROCK through the internet.

Here you can view personalised information on your studies such as your teaching schedule, exams, learning material, programme information and coursework.

Login details for MITNIELSBROCK

Your login details to access the personalised areas of MITNIELSBROCK are:

- **Username:** Your **IT User ID** – this code will be provided by NB.

- **Initial password:** Password will be provided by NB. When you first log in you will be prompted to change your password to something more memorable.

If you have any problems accessing MITNIELSBROCK, please contact IT Helpdesk on email helpdesk@brock.dk

Email

You will have your own Middlesex email address which is how members of staff from Middlesex University will contact you (if required) so it is important that you check your account regularly.

Your Middlesex email address is your IT User ID and is in the form *aannn@live.mdx.ac.uk* where ('aa' are your initials and 'nnn' is a system generated number). Your IT user ID will be provided to you when you start the programme by Niels Brock. You can access your email by logging into UniHub and going to the My Middlesex page:

<https://myunihub.mdx.ac.uk/web/home-community/mymiddlesex>

Quick guides on using your Middlesex email account (**including how to set up auto-forwarding**) are available on UniHub:

<https://unihub.mdx.ac.uk/study/library/help-and-support/how-to-guides> In case of any problems with your Middlesex email please contact UniHelp:
<http://unihub.mdx.ac.uk/unihelp>

It is suggested that you also add your Niels Brock email address onto myUniHub as an alternative email contact address.

Niels Brock Email

In addition to the Middlesex University email address, you will also have your own Niels Brock email address. Lecturers, the student support team, the library and other areas of administration will use this e-mail address to contact you so it is critical that you check your account regularly.

If you have any problems with your Niels Brock e-mail, please contact the IT Helpdesk. You can contact them by Phone (+45 33419666) or e-mail (helpdesk@brock.dk).

All email communication from the Niels Brock administration and Copenhagen lecturers will be sent to your @niels.brock.dk account. It is expected that you check your student email account daily for urgent issues. Please note that all email from Middlesex University will be sent to your official Middlesex University student email address and/or your Niels Brock account. We are not able to use personal email accounts.

You can access your email by logging into MitNielsBrock Guides on using your account are available on <https://www.brock.dk/om-niels-brock/log-paa-brock-online/>

Your contact and personal details

It is very important that you keep us informed of any changes to your personal contact details and of your emergency contact at all times. You can view and change what we currently have recorded for you on the Admin and Finances page of myUniHub; <https://myunihub.mdx.ac.uk/web/home-community/myadminandfinances> You should also inform your MBA-administration (jkr@brock.dk) of any changes.

Please note that you cannot change your name online. This has to be done in person at the Niels Brock Student Office with official supporting documentation (marriage certificate, passport etc.).

Student Support

Although you are expected to be independent and to take responsibility for your own academic and personal life, there is still a lot of help available to support you throughout your programme.

Academic support

Academic staff

Your tutors will direct your studies and ensure that you know what work you need to cover in any given module. Seek advice from academic staff either during their office hours or by email or telephone please see 'Programme Details' section for information.

General Educational Guidance and Enquiries

General educational guidance, clarification of University Regulations and help with planning your programme is available Desk from the Niels Brock Student office and Help, who can be contacted by telephone or e-mail or in person.

You can get a wide range of support, advice and information direct from the student website 24-7(MITNIELSBROCK) where you can also find the telephone numbers and email addresses of student/programme support team staff.

Do not hesitate to approach the Student office by telephone, email or in person for support services including:

- Changes to your personal record: address, name, etc. (or on-line via MyUniHub)
- Programme regulations advice
- Revising or recording module registrations
- Submission of coursework
- Assessment deferral requests
- Recording extenuating circumstances
- Recording reasons for unavoidably being absent
- Arranging to interrupt your studies, change or withdraw from your programme
- Advice on where to make a suggestion or a complaint
- Personal Counselling

Link tutors

As stated on the front of this handbook the link tutor at Niels Brock for this programme Charlotte Forsberg (cfo@brock.dk) and the link tutor at Middlesex is Dr Vinaya Shukla (v.shukla@mdx.ac.uk). Both tutors are jointly responsible for ensuring the programme is delivered according to the arrangements agreed when it was approved. Both link tutors normally attend the Programme Voice Group meetings where they hear the views of students on the programme, however you can contact either if you have a query or suggestion.

Support services at Niels Brock

Student Office

In short the Student Office should be your first port of call if they require any help or advice; if we are not able to help the student we will know who can.

Here you can get assistance on practical-administrative matters related to your studies. You can hand in forms and applications, get prints of your exam results and help on registration for courses and exams.

You are always welcome at the Student Office if you have questions or are in need of assistance. Opening hours are Monday-Friday 9am – 3pm or by appointment.

The student office is located at the Niels Brock Faculty of Executive Education. Bispetorvet 1-3, 1167 Copenhagen K. The best means of communication is via email. Contact details are stated as follows:

Institution Link tutor	Mrs. Charlotte Forsberg	✉ cfo@brock.dk ☎ +45 2321 4554
Programme Manager Student counsellor	Mrs Julie Rasvig	✉ jkr@brock.dk ☎ +45 2321 4686

Counselling

We can arrange for academic counselling and we have a separate room available should your problem be of a private or confidential nature. You can meet the counsellor outside office hours as well but will need to send an email and set up an appointment. The best means of communication is via email jkr@brock.dk.

Tuition Fee Payment

Niels Brock has a strict policy on fee payment.

The instalment plan consists of one or two payment(s) for the Part-time programme:

Failure to comply with the policy, may result in you being de-registered i.e. cancellation of your enrolment.

Withdrawal, Interruption or Transfer

Tuition fee charges are determined on the basis of enrolment and not actual attendance. Charges will be incurred until such time as an official notification of withdrawal, interruption or transfer to another institution has been received from you and submitted to your MBA programme Manager.

Employability

Employability and your programme

The development of employability skills – for example, team work, self-management, business and customer awareness, communication, literacy and numeracy – are all integral parts of the MBA programme.

In each module in the programme, learning is through case studies, which gives a real world context to theory. Also, most modules have a real life project as the final assessed component, which helps students in gaining multiple employability competencies. Finally, the MBA Project, which is the largest component of the MBA with 60 credits requires each student to work independently on a real business problem either as consultants or entrepreneurs. This brings about a significant enhancement in their skills, capabilities and confidence, useful for employment purposes.

Personal Development Planning (PDP)

PDP will provide you with an opportunity to assess the value of the skills and knowledge you are developing and identify your future learning and development needs. It offers a structured way to reflect on what you are good at and what you need to develop further. You will learn to review your own skill levels and what you have learned from different situations and environments, including your studies, part time work, voluntary work and other activities. You will record your reflections and use them to help you think about and plan your development.

This is an important part of your personal development and reflects the working environment where employers encourage new graduates to assess their own continuous professional development (CPD) using a portfolio. You can also use your record of PDP as a valuable aid for marketing your skills to employers in recruitment and selection processes.

Careers Service and Student Counselling Services

The Student Counselling Service offers short-term counselling to all registered students of Niels Brock. It is free and confidential. The student counsellors assist you during the entire programme, e.g. through dialogs about the student's academic progress, study activities, how to complete the program in a successful way, as well as personal matters.

A student counsellor is subject to student confidentiality when in contact with both other people and authorities. Appointments can be made via email.

Students' Union Membership

As you do not attend a Middlesex University London campus you are, unfortunately, not a member of Middlesex University Students' Union (MdxSU).

Part Three - University Policies

Programme Regulations

As a student of Middlesex University there are regulations and policies that you should make yourself aware of before you commence with your studies. These regulations detail the rules around assessment, how grades are awarded, and how assessment is conducted. This includes details on unforeseen circumstances (Force Majeure), academic integrity and academic misconduct and what you should do if circumstances mean you cannot complete an assessment. Full details of the regulations can be found online:

<http://www.mdx.ac.uk/about-us/policies/university-regulations>

If you have any queries about these regulations that govern your programme please contact the MBA Programme Manager, Julie Keldsbo Rasvig (jkr@brock.dk).

Research Ethics

An ethical approach to the undertaking of teaching, learning, assessments and research activities is of central importance to Middlesex University. Due consideration should be given to ethics in all aspects of your programme. Ethical process should be followed and/or ethical approval sought, before you carry out any work involving **human participants, human data, animals/products, precious artefacts, materials or data systems**. This applies to students at all levels of their degree.

Research ethics approval seek to ensure all work is designed and undertaken according to certain principles of ethical research. These include:

- 1. Primary concern must be given to the **safety, welfare and dignity** of participants, researchers, colleagues, the environment and the wider community*
- 2. Consideration of **risks** should be undertaken before research commences with the aim of minimising risks to those involved – i.e. human participants or animal subjects, colleagues, the environment and the wider community, as well as actual or potential risks to those directly or indirectly affected by the research.*

3. **Informed consent** should be freely given by participants, and by a trained person when collecting or analysing human tissue (details on accessing and completing online training for gaining informed consent for HTA purposes can be found below in Section 8).

4. Respect for the **privacy, confidentiality and anonymity** of participants

5. Consideration of the rights of **people who may be vulnerable** (by virtue of perceived or actual differences in their social status, ethnic origin, gender, mental capacities, or other such characteristics) who may be less competent or able to refuse to give consent to participate

6. Researchers have a responsibility to the general public and to their profession; as such they should balance the anticipated benefits of their research against **potential harm, misuse or abuse** which must be avoided

7. Researchers must demonstrate the highest standards of **ethical conduct and research integrity**. They must work within the limits of their skills, training and experience, and refrain from exploitation, dishonesty, plagiarism, infringement of intellectual property rights and the fabrication of research results. They should declare any actual or potential conflicts of interest, and where necessary take steps to resolve them.

8. When using human tissues for research, **Human Tissue Act and Human Tissue Authority (HTA) requirements** must be met. Please contact the relevant designated person (DP) in your department or the HTA Designated Individual (DI) (Dr Lucy Ghali - L.Ghali@mdx.ac.uk). Further information is provided below in the section: "Human Tissue Authority Information", see 'Governance Structure' document and SOPs etc.

9. Research should **not involve any illegal activity**, and researchers must comply with all relevant laws

Within taught degree programmes ethical approval **may** have been pre-sought for research activities that form part of specific modules. Please check with your module tutor/your module guide. Note however that **all students completing a dissertation or independent project** will be required to undertake an ethical review process.

Data **MUST** not be collected without first obtaining ethics approval for your research or ascertaining if data gathering has been pre-approved for a module. If you submit work that includes data gathered from or about people without ethical approval this may be treated as academic misconduct and could lead to a fail grade being awarded.

You can apply for research ethical approval using the Middlesex Online Research Ethics (MORE) system which has information and guidance to help you meet the highest standards of ethical research using this link: <https://MOREform.mdx.ac.uk>

Information and further guidance on how to complete a research ethics application form (e.g., video guides and templates) can be found on the MORE My Learning site*: <http://mdx.mrooms.net/enrol/index.php?id=12277> (Log in required).

*Middlesex University Definition of Research document can be located on this site.

Assessment

Submission and receipt of coursework

You will find all the deadlines for your assessment in your assessment schedule on MITNIELSBROCK (MNB) Instructions on how to submit your assessment and how you will get a receipt confirming you have submitted it is given in each module handbook, available electronically via MITNIELSBROCK (MNB)

Please refer to these and contact the module lecturer if you have any queries.

Marking, second marking and moderation

All assessments are moderated to ensure that grades have been recorded accurately. The sample shall be a minimum of 10% of assessments or 20% where the cohort is less than forty. In addition all fails are normally second marked. For modules above Level 4 an

External Examiner also receives a sample of assessments for a module. All proposition modules and all dissertations are double marked.

The University and College responsibilities for the marking and moderation on this programme are as below.

Coursework set by	Middlesex University
Coursework marked and internally moderated by	Niels Brock
Coursework externally moderated by	Middlesex University

Return of coursework

You are expected to keep a copy of all your coursework and it should be kept somewhere safe (for example on a memory stick). As the marked copy of your work is not normally returned to you it is important you keep a copy so you can understand the feedback you get properly.

External Examiners

External Examiners are one way we assure the academic quality of your programme. They are subject experts who help assure that your Middlesex award is comparable to that at other UK universities by reviewing the programme curriculum, the assessment and the learning resources. Among other things they approve all exam papers before they are taken, attend the assessment board and write a report at the end of the year. You can obtain a copy of this report by contacting your Link Tutor.

IMPORTANT: It is inappropriate for you or any other student to make direct contact with an External Examiner. The appeal and complaints systems exist to allow you to express any concerns you have, including the marks you have been given for your performance.

You can read more about the role of External Examiners on UniHub:

[https://www.mdx.ac.uk/about-us/policies/academic-quality/handbook \(section 4\)](https://www.mdx.ac.uk/about-us/policies/academic-quality/handbook (section 4))

Assessment Feedback

Feedback on your assessment (both formative and summative) provides the opportunity for you to reflect and to use this feedback as the basis for learning and to improve your work.

Feedback can take many forms and may be informal. For example, it may be given and discussed orally in the classroom, or it may be more formal and delivered in written or audio form from academic staff or fellow students. Understanding your feedback is very important and to achieve this you are encouraged to discuss feedback with your peers and academic staff.

Receiving feedback on your work is an essential and important part of learning and so we provide regular opportunities for **formative assessment**, the purpose of which is to get detailed feedback on your performance so you get a regular update on how you are developing and to prepare you for any summative assessment.

Feedback on summative assessment will be offered in a variety of forms and all your work will be marked and moderated in line with the Code of Assessment Practice which can be found in section M of the University Regulations: mdx.ac.uk/regulations.

You will normally be provided with feedback within 15-25 working days of the submission date.

IMPORTANT: Notification of Provisional Marks

All marks are provisional until confirmed by moderation and approved by the Middlesex Assessment Board. Once your marks have been confirmed by the Board, Niels Brock will send you an email (please make sure these are up to date).

Progressing on your Programme

Your Grades

Your **module handbooks** will give information on how the marks for different items of summative assessment are combined to give your final grade. Also by looking at the **Grade Criteria** you can understand what standard your work must be to achieve the different grades. The Grade Criteria can be found in Section M of the Regulations mdx.ac.uk/regulations

The University has a 1-20 grading scale, **with grade 1 being the highest grade and 20 the lowest, 16 is the minimum required to achieve a pass** as illustrated in the following chart.

Grade	Masters
1 - 4	Distinction
5 - 8	Merit
9-12	Pass
13-16	Pass
17	Fail – marginal Compensation allowed
18	Fail Compensation allowed
19	Fail Compensation not allowed
20	Fail - Incorporating failure to participate in assessment necessary to achieve all learning outcomes. Compensation not allowed

Further administrative grades are also used to indicate re-assessment, deferrals and academic misconduct etc. The full scale can be found in the Assessment Regulations section in the Your Study area of UniHub:

<http://unihub.mdx.ac.uk/your-study/assessment-and-regulations/results-and-grading-scales>

Please also see Appendix 3 for the 20-Point Grading Scale Percentage Conversion

Please note that in the MBA programme no compensation is allowed. In other words, you will have to pass every module in order to get the MBA degree. Module handbooks provide more details about passing requirements in the respective modules.

The overall grade in a module is obtained by weighting the different components of assessment involved (assessment weightings are given in the respective module handbooks). In each component of assessment, if a student gets grades from 17 to 20, he has the right to be reassessed only once, and which has to be taken at the next available opportunity, unless deferred. A maximum grade of 16 will be applied to the reassessed component.

If you have any questions about what your grades or status mean then you should look at the Assessment pages on UniHub (<https://unihub.mdx.ac.uk/study/assessment>) first and then talk to your Link Tutor or MBA Programme Manager at Niels Brock.

Anonymous Marking Assessment Policy

We have worked with the MDXSU to create an anonymous marking policy, in response to student feedback. Anonymous marking ensures that your identity (your name, student number and other personal/identifiable information) is not made available to academics when they are marking your work. This means that you can have confidence that your assessments will be marked fairly and consistently. However, there are some forms of assessment for which anonymity cannot be guaranteed and these are recognised in the policy. We believe that it is important to provide you with the support and guidance needed to help you develop and prepare for your final assessments (those which count towards your final grades i.e. summative assessments). Therefore, anonymous marking will not apply to learning activities and assessments that do not contribute to your final grades (i.e. formative assessments). If you require further information and support to understand how anonymous marking works in your programme modules please contact the Module Leader for more information.

The Anonymous Marking Assessment Policy is available at:

https://www.mdx.ac.uk/_data/assets/pdf_file/0037/563599/anonymous-marking-assessment-policy.pdf

Results Confirmation

At the end of each academic year, module grades are considered and confirmed by an Assessment Board. Following the Board, individual results and your progression status or finalist classification will be released after the point, and will be made available in the My Study area on myUniHub.

<https://myunihub.mdx.ac.uk/web/home-community/mystudy>. If any results are still provisional then they will be clearly labelled as such.

The date for the release of results and progression decisions is on the Academic Calendar which can be found at the beginning of this handbook or at: <https://unihub.mdx.ac.uk/student-life/calendars>

For more information about results and assessment, for example what you need to do to progress, what happens if you fail a module or what happens if you cannot submit a piece of assessment please contact the MBA Programme Manager.

Certificates

When you graduate your final qualification certificate will be issued by Middlesex University and will have details of your qualification and include “in collaboration with Niels Brock”.

Your certificate will be sent to Niels Brock by Middlesex within 2 months of the date your qualification is awarded (usually the Assessment Board date). Once it has arrived it will then be forwarded to you at the address we hold for you. It is therefore very important that you keep us informed of your address details if they change at any point.

Full details of the information which will appear on your certificate are set out in the Middlesex Regulations, section E13.5: <http://www.mdx.ac.uk/regulations>

Diploma Supplement

All students are issued with a diploma supplement verified by Middlesex University which will state Niels Brock as the institution where you studied and Danish as the language of instruction. Your diploma supplement will include the modules you have taken, grades achieved and state your qualification with the classification and title but additionally it will

also contain information on the nature, level, context, content and status of your studies undertaken and successfully completed. Diploma supplements are intended to help external parties such as employers or other higher education providers understand more about your programme in addition to your grades.

If at any time you need to request a copy of your diploma supplement, then you can do so via the Admin and Finances section of myUniHub:

<https://myunihub.mdx.ac.uk/web/home-community/myadminandfinances>

Academic Integrity and Misconduct

You should be aware of the Universities academic integrity and misconduct policies and procedures. Taking unfair advantage over other students in assessment is considered a serious offence by the University. Action will be taken against any student who contravenes the regulations through negligence, foolishness or deliberate intent. Academic misconduct is a corrosive force in the academic life of the University; it jeopardises the quality of education and devalues the degrees and qualifications of the University. Academic misconduct takes several forms, in particular:

- **Plagiarism** – using extensive unacknowledged quotations from, or direct copying of, another person's work and presenting it for assessment as if it were your own effort. This includes the use of 3rd party essay writing services.
- **Collusion** – working together with other students (without the tutors permission), and presenting similar or identical work for assessment.
- **Infringement of Exam Room Rules** – Communication with another candidate, taking notes to your table in the exam room and/or referring to notes during the examination.
- **Self-Plagiarism** – including any material which is identical or substantially similar to material that has already been submitted by you for another assessment in the University or elsewhere.

Full details on academic misconduct and the support available can be found at

[Academic Integrity | UniHub \(mdx.ac.uk\)](#)

The Academic Integrity and Misconduct policy is available in our Public Policy Statements (under Academic Quality) at: [Our policies | Middlesex University London \(mdx.ac.uk\)](#)

Extenuating circumstances

Extenuating Circumstances are personal circumstances which have affected your ability to meet an assessment deadline or performance in assessment and are brought to the attention of the Assessment Board when considering your academic performance.

Please read the information on extenuating circumstances in the Assessment section of the Study area on UniHub before you consider applying

<https://unihub.mdx.ac.uk/study/assessment>

Your circumstances will be kept confidential and will be assessed by the Faculty's Assessment Officer. They will make a recommendation in regards to the assistance we can provide you with, for example they may grant permission to defer the relevant assessment to the next available opportunity or ask the assessment board to consider your circumstances when determining your progression or final classification if you are a borderline student. It should be noted that this process **cannot be used to change the grade of a module.**

These requests should be submitted online via myUniHub and before the assessment deadline. You will need to complete the relevant form and attach supporting documentation, e.g. medical certificates. The form is available from the Admin and Finances section (located within the forms and letters portlet) of myUniHub:

<https://myunihub.mdx.ac.uk/web/home-community/myadminandfinances>

If you have any questions about extenuating circumstances, please contact your Link Tutor or MBA Programme Manager at Niels Brock.

If you have difficulties accessing UniHub after an extenuating circumstances request, please contact UniHelp on: <http://unihub.mdx.ac.uk/unihelp>

Academic Appeals

An Academic Appeal is a formal request that a decision made by an Assessment Board or Programme Progression Board is reconsidered because of special circumstances. Please see our Frequently Asked Questions (FAQs) for more information on reasons for making an appeal and the process, <https://unihub.mdx.ac.uk/study/assessment/appeals>

The regulations for appeals are set out in Section G of the University Regulations:
<http://www.mdx.ac.uk/regulations>

You can also seek advice from your Link Tutor or Programme Coordinator.

Student Complaints and Grievance Procedure

The complaints and grievance procedures of Niels Brock must be followed and have been fully exhausted before you can follow the Middlesex University “Complaints and Grievance Procedures (Appendix A for students of collaborative partners) in relation to collaborative partner institutions” which can be found in the Middlesex University regulations:

<https://www.mdx.ac.uk/about-us/policies> (scroll to university regulations)

We welcome your suggestions on how we might improve even when this takes the form of a complaint.

If you have a suggestion or a complaint about any aspect, please raise it with the person concerned in the first instance. If you are not satisfied with the outcome you can progress the matter through the informal and formal procedures step by step up the management structure of Niels Brock. You should contact the link tutor at Niels Brock Executive in this instance (Bispetorvet 1-3, 1167 Copenhagen K). You can also email using the information available at <https://nielsbrock.dk/videreuddannelse/niels-brock-executive/mba>.

Engagement

Engaging with online and remote learning and activities is integral to your success. Middlesex University supports students, enabling them to achieve their full potential.

We provide this support through a number of strategies, all of which provide our students with a supportive learning environment online, remotely, face-to-face, or blended.

If you experience difficulties beyond your control, which prevent you attending, you should notify your tutor who may be able to offer support and guidance. The University’s policies on attendance that can be viewed in our regulations (section C2.1 [University Regulations: www.mdx.ac.uk/regulations](http://www.mdx.ac.uk/regulations)).

For further information and support on engaging with your programme, please contact your Niels Brock support teams and Link Tutor.

Policy on late arrival / absence

When students come to class late, it can disrupt the flow of a lecture or discussion, distract other students, impede learning, and generally erode class morale.

It is expected that you will attend all classes/module activities. In the case of absence due to illness or any other reason, you should inform your module lecturer.

Absence is no reason for late submission of assignments.

The Student Protection Plan

One of the Middlesex University core values is 'We put students first'. We have a regulatory framework to support student continuation of study. **The Student Protection Plan covers an assessment of the range of risks to the continuation of study for our students, and the measures put in place to mitigate those risks.** Full details of the Student Protection Plan are available on our website; <https://www.mdx.ac.uk/about-us/policies/spp-for-students>

Health and Safety

Health

In case you suffer from any medical conditions, allergies etc. please let the MBA Administration know. You are welcome to provide us with the contact details of your next of kind in case we should need to contact them.

Please always remember to update the details of you next of kind on your pages on myUniHub.

Safety

Safety for both students and Employees are of high priority and Niels Brock has therefore a written contingency plan that all employers must read. The purpose of the contingency plan is to ensure that each department is prepared to deal with accidents in the best possible way and to prevent and minimize damage as far as possible.

Safety for students, students and employees is a basic element to ensure a good and safe education institution and workplace. Therefore, it is important that there are established procedures for handling Niels Brock's handling of accidents and critical situations if this

should occur. This contingency plan therefore acts as a practical tool that is updated and updated once a year at the respective departments. The contingency plans are therefore adapted to the local conditions of each department, but follow a common overall structure. The crisis group designated by the management must assume responsibility for knowing the contents of the entire plan. Management is thus responsible for ensuring that employees and students are familiar with the information they have provided for example. via alarm instructions, overview drawings and other relevant instructions.

In case of emergency, please call 1-1-2

In case the building is being evacuated, the meeting place for students and employees is across the street next to Vor Frue Kirke (Frue Plads).

In all teaching rooms the alarm plan can be found on the entrance door.


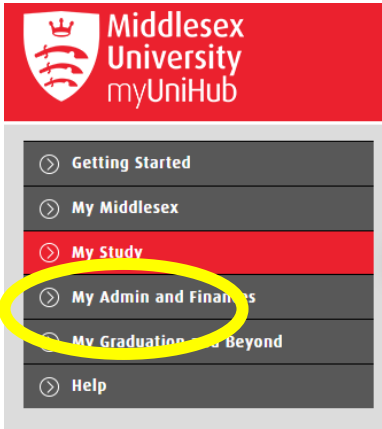
In case you have any concerns or questions regarding safety and evacuation, please contact the Administration.

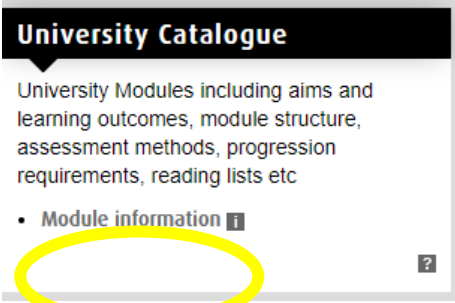
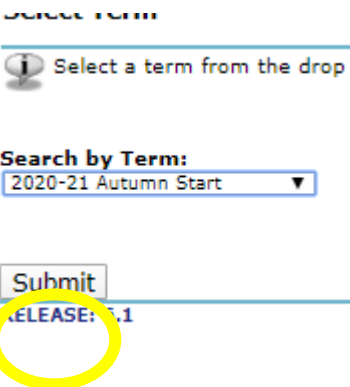
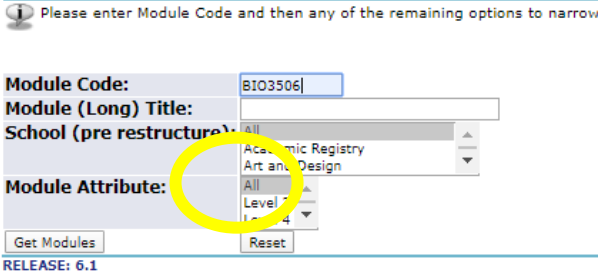
APPENDIX 1: PROGRAMME SPECIFICATION FOR MBA

You can find your course specification if you click;
<https://www.mdx.ac.uk/courses/postgraduate/master-business-administration-mba>

APPENDIX 2: MODULE NARRATIVES

Your module narratives will be available to view in your Module Handbooks.
 Your online reading lists can be accessed from the My Study area of myUniHub. They highlight essential and recommended reading for all modules you are registered on.

Steps	Guidance on accessing module narrative information
1.	Open browser and enter https://unihub.mdx.ac.uk/
2.	Click on myUnihub and enter login information 
3.	Select the My Study option 

4.	<p>From the University Catalogue portlet click on Module Information</p>  <p>The screenshot shows a portlet titled 'University Catalogue'. Below the title, it lists 'University Modules including aims and learning outcomes, module structure, assessment methods, progression requirements, reading lists etc'. A bulleted list contains 'Module information' with an information icon, which is circled in yellow. A question mark icon is visible in the bottom right corner of the portlet.</p>
5.	<p>Select the current term: 2020-21 Autumn Start and click on the submit</p>  <p>The screenshot shows a form with a 'Select Term' dropdown menu. Below it is an information icon and the text 'Select a term from the drop'. The 'Search by Term:' dropdown is set to '2020-21 Autumn Start'. A 'Submit' button is circled in yellow. Below the button, the text 'RELEASE: 6.1' is visible.</p>
6.	<p>Enter the module code e.g.: BIO3506 and click on Get Modules to display the module narrative information</p>  <p>The screenshot shows a search form with a message: 'Please enter Module Code and then any of the remaining options to narrow'. The 'Module Code:' field contains 'BIO3506'. Below it are dropdown menus for 'Module (Long) Title:', 'School (pre restructure):', and 'Module Attribute:'. The 'Get Modules' button is circled in yellow. Below the form, the text 'RELEASE: 6.1' is visible.</p>

APPENDIX 3: 20-Point Grading Scale Percentage Conversion

20-point scale	General scale	General scale (full ranges)
1	80% - 100%	79.50% - 100%
2	76% - 79%	75.50% - 79.49%
3	73% - 75%	72.50% - 75.49%
4	70% - 72%	69.50% - 72.49%
5	67% - 69%	66.50% - 69.49%
6	65% - 66%	64.50% - 66.49%
7	62% - 64%	61.50% - 64.49%
8	60% - 61%	59.50% - 61.49%
9	57% - 59%	56.50% - 59.49%
10	55% - 56%	54.50% - 56.49%
11	52% - 54%	51.50% - 54.49%
12	50% - 51%	49.50% - 51.49%
13	47% - 49%	46.50% - 49.49%
14	45% - 46%	44.50% - 46.49%
15	42% - 44%	41.50% - 44.49%
16	40% - 41%	39.50% - 41.49%
17	35% - 39%	34.50% - 39.49%
18	30% - 34%	29.50% - 34.49%
19	0% - 29%	0.01% - 29.49%
20	Non-participation	0%

